

## Transport Specifications Limited (TSL) Quality Policy

TSL provides a high quality professional service, (Adhering to all legal & regulatory requirements, as required) and ensures client satisfaction. This is achieved by producing finished work that we, as a company, can be proud of. This commitment to our clients will result in a strong customer focus, improvements in efficiency, and enhancement of long-term sustainability and profitability within the company.

The Managing Director through leadership, commitment and most importantly the accountability for establishing, implementing, integrating and maintaining the company's management system, ensuring sufficient resources are made available within the Company to achieve certification to the ISO 9001 international standard.

All staff are responsible for the performance and quality of their own work. Management assists staff to achieve the standards required, by effective communication, engagement, and training.

The company is committed to continual improvement and setting business objectives and goals, which will help not only to address the risks and opportunities identified within this framework but also drive the company forward.

The Management System will be monitored, measured and evaluated on a regular basis, under the leadership of the Managing Director. The results of which are reported and communicated as to their effectiveness of the management system.

Signed



Position

Managing Director

Date

23/7/2019